



Woolworths
The fresh food people

Media Release

Woolworths and Australia Post partner for easy parcel pick-ups

Tuesday, 29 November 2016: Woolworths and Australia Post today launch a landmark partnership that will see at least 500 24/7 Parcel Lockers installed across Woolworths supermarkets nationwide, providing shoppers with convenient parcel collection and returns.

The free Parcel Lockers will be installed in Woolworths supermarkets across the country from this month.

Brad Banducci, Woolworths CEO & MD Woolworths Food Group said; “We’ve seen strong year on year growth of our customers shopping with us online, with many of choosing the convenience of our click&collect service to pick up their shopping from our stores on their way home.

“This partnership with Australia Post is a natural extension of click&collect, and allows our customers to conveniently pick up their parcels when they do their grocery shopping in-store or pick up their online Woolworths order - giving them back important time in the day.”

Customers simply need to add the Parcel Locker address to the ‘to’ field when checking out online at Australia Post, and a text or email will be sent when the parcel is available for collection at Woolworths.

Ahmed Fahour, Australia Post Managing Director & Group CEO, said; “As the eCommerce market continues to show encouraging growth, it is essential the country’s largest logistics company continues to innovate new customer services.

“This partnership with Woolworths will provide customers with more choice and convenience for parcel delivery than ever before. Instead of having your parcel sent to your home address you can have it sent directly to a 24/7 Parcel Locker so you never need to miss a delivery again. And best of all, it’s absolutely free to use.”

Australian shoppers spent \$19 billion online last year and this Christmas is expected to be the busiest ever for online shopping – with more than 60 per cent of all Australians expected to buy online.

The Parcel Lockers are now available at Glen Huntly, Carnegie, Brunswick and Mentone Woolworths in Victoria, with at least 500 to be rolled out over the next five years.

#ENDS#

For further information, please contact **Woolworths Media** (02) 8885 1033