## SALES OF \$54.1 BILLION FOR THE YEAR UP 4.7\% EXCLUDING PETROL SALES UP 4.1\%

|  | $\mathbf{2 0 1 0}$ <br> Statutory <br> (52 weeks) | $\mathbf{2 0 1 1}$ <br> Statutory <br> $\mathbf{5 2}$ weeks) | Increase <br> $\mathbf{( \% )}$ |
| :--- | ---: | ---: | ---: |
| Full Year by Division (\$ millions) | $\mathbf{4 4 , 2 8 7}$ | $\mathbf{4 6 , 3 1 2}$ | $\mathbf{4 . 6 \%}$ |
| Supermarket Division | 34,675 | 36,176 | $4.3 \%$ |
| Australian Food and Liquor | 5,185 | 5,362 | $3.4 \%$ |
| New Zealand Supermarkets (NZD) | 4,131 | 4,111 | $(0.5) \%$ |
| New Zealand Supermarkets (AUD) | 5,481 | 6,025 | $9.9 \%$ |
| Petrol (dollars) | 4,792 | 4,920 | $2.7 \%$ |
| Petrol (litres) | $\mathbf{5 , 9 7 5}$ | $\mathbf{6 , 0 1 4}$ | $\mathbf{0 . 7 \%}$ |
| General Merchandise Division | $\mathbf{4 , 1 9 3}$ | $\mathbf{4 , 1 5 8}$ | $\mathbf{( 0 . 8 ) \%}$ |
| BIG W | $\mathbf{1 , 7 8 2}$ | $\mathbf{1 , 8 5 6}$ | $\mathbf{4 . 2 \%}$ |
| Consumer Electronics - Total | 1,260 | 1,286 | $2.1 \%$ |
| Consumer Electronics - Aust | 341 | 322 | $\mathbf{( 5 . 6 ) \%}$ |
| Consumer Electronics - NZ (NZD) | 270 | 248 | $\mathbf{( 8 . 1 ) \%}$ |
| Consumer Electronics - NZ (AUD) | 252 | 322 | $27.8 \%$ |
| Consumer Electronics - India |  |  |  |
| Hotels | $\mathbf{1 , 1 0 2}$ | $\mathbf{1 , 1 5 3}$ | $\mathbf{4 . 6 \%}$ |
| Home Improvement | 330 | $\mathbf{6 6 4}$ | $\mathbf{n . m}$ |
| Total Year to Date Sales |  |  |  |
| Total Year to Dates Sales (excluding NZ | $\mathbf{5 1 , 6 9 4}$ | $\mathbf{5 4 , 1 4 3}$ | $\mathbf{4 . 7 \%}$ |
| exchange rate impacts) |  |  |  |
| Total Year to Date Sales (excluding Petrol) |  |  | $5.1 \%$ |

Woolworths Limited Chief Executive Officer, Michael Luscombe, today announced full year sales of $\$ 54.1$ billion, a $\$ 2.4$ billion or $4.7 \%$ increase on the previous year ( $4.1 \%$ increase excluding Petrol).

Mr Luscombe said "This result has been achieved in a very challenging year for retail which saw continuing deflationary effects, the disruption caused by natural disasters, increased consumer caution and higher domestic savings rates. This outcome reflects our ability to adapt and perform in all economic environments."

## SUPERMARKET DIVISION

## Australian Food and Liquor

Australian Food and Liquor sales for the year were $\$ 36.2$ billion, an increase of $\$ 1.5$ billion or $4.3 \%$ over last year with comparable sales for the year increasing by $3.0 \%$. During the fourth quarter, sales from the Australian Food and Liquor division increased by 6.0\% (5.3\% Easter adjusted $^{1}$ ). Comparable sales for the fourth quarter increased by $4.0 \%$ ( $3.3 \%$ Easter adjusted ${ }^{1}$ ).

In a highly competitive and challenging retail environment, we have increased our market share, customer numbers, basket size and items sold in the year. A number of initiatives have contributed to this result including customer acceptance of the new 2015 store format and overall price competitiveness with our price knockdown campaign. In addition, customers continue to respond positively to the quality and value of our fresh food as demonstrated via initiatives such as a major price reduction on beef, the promotion of our Fresh Food Guarantee, the exciting expansion of our Macro Wholefoods Market organic and gluten free range and continued development of our Select and Homebrand products.

Trading does however continue to be impacted by tightened consumer spending with higher savings rates and higher interest rates, petrol and utility prices.

The standard shelf price movement index ${ }^{2}$ for the year was $2.6 \%$ (fourth quarter 3.1\%). Excluding the impact of the increased tobacco excise, the shelf price movement index for the year was $1.1 \%$ (fourth quarter $2.5 \%$ ). These numbers are reflecting the higher levels of inflation in produce which were more than the offsetting deflation in some other categories.

Our average prices have experienced deflation for the second half of 3.6\% excluding tobacco (first half 4.3\%), or 3.3\% deflation including tobacco (first half 3.8\%), when the effects of the promotions and volumes are included. Part of this deflation has been a result of Woolworths lowering its prices for the benefit of customers in a dynamic market.

## Australian Food and Liquor sales growth summary:

|  | $\mathbf{2 0 1 1}$ |  | $\mathbf{2 0 1 0}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Total | Comparable | Total | Comparable |
| Q1 | $3.2 \%$ | $2.0 \%$ | $7.8 \%$ | $5.8 \%$ |
| Q2 | $3.7 \%$ | $2.5 \%$ | $5.9 \%$ | $3.8 \%$ |
| Q3 | $4.6 \%$ | $3.3 \%$ | $3.8 \%$ | $2.0 \%$ |
| Q3 Adj $^{1}$ | $5.2 \%$ | $3.9 \%$ | $3.3 \%$ | $1.6 \%$ |
| Q4 | $\mathbf{6 . 0 \%}$ | $\mathbf{4 . 0 \%}$ | $\mathbf{2 . 8 \%}$ | $\mathbf{1 . 3 \%}$ |
| Q4 Adj $^{1}$ | $5.3 \%$ | $3.3 \%$ | $3.4 \%$ | $1.8 \%$ |
| Year | $\mathbf{4 . 3 \%}$ | $\mathbf{3 . 0 \%}$ | $\mathbf{5 . 1 \%}$ | $\mathbf{3 . 3 \%}$ |

[^0]
## SUPERMARKET DIVISION (continued)

We opened 21 new Australian Supermarkets during the year, within our targeted range of 15 to 25, with seven opening in the fourth quarter of 2011, bringing total Australian Supermarkets to 840 stores. We also opened 19 new Dan Murphy's stores during the year taking the total number of stores to 140 .

Total Liquor sales for the year were $\$ 5.9$ billion $^{3}$ (FY10: $\$ 5.6$ billion).
The total trading area for the Australian Supermarkets Division increased by 3.5\% (FY10: 4.4\%) for the year.

## New Zealand Supermarkets

New Zealand Supermarkets sales for the year were NZ \$5.4 billion (A\$4.1 billion), a 3.4\% increase (in NZD) over last year with comparable sales for the year increased by 3.7\%. Stores closed due to the Christchurch earthquake and the petrol sites transferred back to Gull have been excluded from comparable sales. During the fourth quarter, New Zealand Supermarkets sales increased by $2.4 \%$ (in NZD) ( $2.5 \%$ Easter adjusted ${ }^{4}$ ). Comparable sales for the fourth quarter increased 5.0\% (5.2\% Easter adjusted ${ }^{4}$ ).

We have grown market share, customer numbers, basket size and items sold in the year in an environment where the New Zealand economy remains challenging for retailers, particularly following the most recent Christchurch earthquake. Two earthquake damaged Countdown stores and one franchise store remain closed. Whilst customers have continued to shop at our other nearby stores, sales for the year have been adversely impacted.

In New Zealand, the overall food inflation for the year was $1.4 \%$ (fourth quarter 2.5\%) an increase from $0.9 \%$ in the previous year (fourth quarter deflation of $1.4 \%$ ).

New Zealand Supermarkets sales growth summary:

| NZD | 2011 |  | 2010 |  |
| :---: | :--- | :--- | :--- | :--- |
|  | Total $^{\mathbf{5}}$ | Comparable $^{\mathbf{5}}$ | Total $^{5}$ | Comparable $^{\mathbf{5}}$ |
| Q1 | $4.7 \%$ | $4.5 \%$ | $4.8 \%$ | $4.5 \%$ |
| Q2 | $3.5 \%$ | $2.6 \%$ | $4.1 \%$ | $3.9 \%$ |
| Q3 | $3.0 \%$ | $3.0 \%$ | $4.1 \%$ | $3.4 \%$ |
| Q3 Adj |  | $2.9 \%$ | $2.8 \%$ | $4.4 \%$ |
| Q4 | $\mathbf{2 . 4 \%}$ | $\mathbf{5 . 0 \%}$ | $\mathbf{5 . 4 \%}$ | $\mathbf{4 . 4 \%}$ |
| Q4 Adj |  | $2.5 \%$ | $5.2 \%$ | $5.2 \%$ |
| Year | $\mathbf{3 . 4 \%}$ | $\mathbf{3 . 7 \%}$ | $\mathbf{4 . 6 \%}$ | $4.1 \%$ |

[^1]
## SUPERMARKET DIVISION (continued)

We opened 10 Countdown stores during the year. During the fourth quarter, two stores were opened and two stores damaged by the earthquake were reopened. At year end there were 156 New Zealand Supermarkets (excluding franchisees and excluding the two stores that remain closed since the February and June Christchurch earthquakes).

## Petrol

Petrol sales for the full year were $\$ 6.0$ billion, an increase of $9.9 \%$. Petrol comparable sales (dollars) increased by $7.2 \%$, with comparable volumes increasing by $0.2 \%$ over the year.

National average fuel prices were 131.2 cpl for the year, up from 124.1 cpl last year.
Merchandise (non fuel) sales for the year increased by 10.2\% (comparable 5.5\%) reflecting the continued merchandising improvements and growth of our share of the convenience market.

Petrol sales for the fourth quarter, including Woolworths/Caltex Alliance sites, increased by $14.9 \%\left(14.9 \%\right.$ Easter adjusted ${ }^{6}$ ), reflecting an increase in the average selling price of petrol compared to last year. Petrol comparable sales (dollars) increased by 11.6\% (11.6\% Easter adjusted $^{6}$ ), during the quarter. Total volumes in the fourth quarter increased by $2.8 \%$ (3.0\% Easter adjusted ${ }^{6}$ ), with comparable volumes decreasing $0.1 \%$ (flat Easter adjusted ${ }^{6}$ ). Seven new petrol sites opened in the quarter.

As at the end of the financial year, we had 581 petrol stations including 132 Woolworths/Caltex alliance sites. We opened an additional 20 petrol canopies during the year.

Petrol sales growth summary:

|  | $\mathbf{2 0 1 1}$ |  |  |  | $\mathbf{2 0 1 0}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> Dollars | Comparable <br> Dollars | Total <br> Volumes | Comparable <br> Volumes | Total <br> Dollars | Comparable <br> Dollars | Total <br> Volumes | Comparable <br> Volumes |
| Q1 | $3.3 \%$ | $0.9 \%$ | $1.4 \%$ | $(0.9) \%$ | $(16.4) \%$ | $(18.1) \%$ | $3.6 \%$ | $1.6 \%$ |
| Q2 | $8.7 \%$ | $6.4 \%$ | $3.1 \%$ | $1.1 \%$ | $(0.6) \%$ | $(2.4) \%$ | $2.0 \%$ | $0.2 \%$ |
| Q3 | $13.3 \%$ | $10.4 \%$ | $3.4 \%$ | $0.7 \%$ | $12.5 \%$ | $10.6 \%$ | $2.5 \%$ | $0.9 \%$ |
| Q3 Adj ${ }^{6}$ | $13.3 \%$ | $10.4 \%$ | $3.2 \%$ | $0.6 \%$ | $12.5 \%$ | $10.6 \%$ | $2.5 \%$ | $0.9 \%$ |
| Q4 | $\mathbf{1 4 . 9 \%}$ | $\mathbf{1 1 . 6 \%}$ | $\mathbf{2 . 8 \%}$ | $\mathbf{( 0 . 1 ) \%}$ | $\mathbf{1 1 . 5 \%}$ | $\mathbf{9 . 5 \%}$ | $\mathbf{2 . 0 \%}$ | $\mathbf{0 . 2 \%}$ |
| Q4 Adj ${ }^{6}$ | $14.9 \%$ | $11.6 \%$ | $3.0 \%$ | flat | $11.5 \%$ | $9.5 \%$ | $1.9 \%$ | $0.2 \%$ |
| Year | $\mathbf{9 . 9 \%}$ | $\mathbf{7 . 2 \%}$ | $\mathbf{2 . 7 \%}$ | $\mathbf{0 . 2 \%}$ | flat | $\mathbf{( 1 . 7 ) \%}$ | $\mathbf{2 . 5 \%}$ | $\mathbf{0 . 7 \%}$ |

[^2]
## BIG W

Sales for the full year were $\$ 4.2$ billion, a decrease of $0.8 \%$ over the previous year. Comparable sales for the full year declined 2.5\% (FY10: 3.2\% decrease).

BIG W sales trends are encouraging and show an improved second half sales result with total sales growth of $2.0 \%$ and flat comparable sales. This compares to a $2.8 \%$ total sales decrease for the first half of this year and decrease of $7.0 \%$ in the second half of the prior year. The result reflects the contribution of ten new stores opened over the last two years, strong results from our Toy, Menswear and Home departments and the continued growth of our optical and online offers.

During the year, customer numbers and units continued to grow strongly and each customer is purchasing more items in each basket. These results are achieved by offering the lowest prices on the widest range of quality and branded merchandise everyday.

Deflation has continued in the current quarter, albeit at slightly lower levels of $4 \%$ to $7 \%$ as we have cycled the introduction of the lower import tariffs on 1 January 2010. Deflation for the year was $6 \%$ to $9 \%$. The primary cause of the price deflation has been the stronger Australian dollar with cost price reductions passed on to customers.

BIG W total sales increased 5.0\% for the fourth quarter (2.0\% Easter adjusted ${ }^{7}$ ) (Q4 10: 10.5\% decrease) and comparable sales increased 2.8\% (flat Easter adjusted ${ }^{7}$ ) (Q4 10 : 11.4\% decrease).

BIG W sales growth summary:

|  | 2011 |  | 2010 |  |
| :---: | :--- | :---: | :---: | :---: |
|  | Total | Comparable | Total | Comparable |
| Q1 | $(2.7) \%$ | $(3.9) \%$ | $5.8 \%$ | $3.9 \%$ |
| Q2 | $(2.9) \%$ | $(4.5) \%$ | $(0.3) \%$ | $(2.1) \%$ |
| Q3 | $(0.5) \%$ | $(2.7) \%$ | $(3.7) \%$ | $(4.7) \%$ |
| Q3 Adj ${ }^{7}$ | $2.0 \%$ | flat | $(4.8) \%$ | $(5.8) \%$ |
| Q4 | $\mathbf{5 . 0 \%}$ | $\mathbf{2 . 8 \%}$ | $\mathbf{( 1 0 . 5 ) \%}$ | $\mathbf{( 1 1 . 4 ) \%}$ |
| Q4 Adj ${ }^{7}$ | $2.0 \%$ | flat | $(9.3) \%$ | $(10.2) \%$ |
| Year | $\mathbf{( 0 . 8 ) \%}$ | $\mathbf{( 2 . 5 ) \%}$ | $\mathbf{( 1 . 7 ) \%}$ | $\mathbf{( 3 . 2 ) \%}$ |

There were four new BIG W stores opened during the year taking total stores to 165.

[^3]
## CONSUMER ELECTRONICS

Total Consumer Electronics sales grew by 4.2\% over the previous year.

## Consumer Electronics Australia

Sales for the full year were $\$ 1.3$ billion, a $2.1 \%$ increase on previous year, with comparable store sales increasing by $4.2 \%$.

We have increased comparable customer numbers and average basket size. Consumer Electronics continues to be impacted by tightened consumer spending in Australia and significant price deflation in key products which has been intensified by the strong Australian dollar. The new format stores in Australia, which have now reached $68 \%$ of the total store network, are outperforming older format stores.

The comparable store sales for the full year for our Australian Dick Smith stores (excluding Tandy and ex Powerhouse stores) grew 7.1\%. This result reflects the continued roll out of our new refreshed Dick Smith offer which has driven market share growth in key categories. The new format Dick Smith stores continue to grow sales at a greater rate than the older format stores.

Fourth quarter sales for Australia decreased 4.1\% on prior year (decreased 3.0\% Easter adjusted ${ }^{8}$ ). Comparable sales decreased $1.2 \%$ (decreased $0.1 \%$ Easter adjusted ${ }^{8}$ ) (increased 2.6\% or 3.7\% Easter adjusted ${ }^{8}$ for the Dick Smith stores - excluding Tandy and ex Powerhouse).

Dick Smith Australia sales growth summary:

|  | 2011 |  | $\mathbf{2 0 1 0}$ |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Total | Comparable | Total | Comparable |
| Q1 | $0.9 \%$ | $3.3 \%$ | $9.3 \%$ | $6.5 \%$ |
| Q2 | $3.4 \%$ | $4.8 \%$ | $0.3 \%$ | $0.6 \%$ |
| Q3 | $7.5 \%$ | $9.4 \%$ | $(3.8) \%$ | $(2.6) \%$ |
| Q3 Adj $^{8}$ | $6.4 \%$ | $8.3 \%$ | $(2.4) \%$ | $(1.2) \%$ |
| Q4 | $\mathbf{( 4 . 1 ) \%}$ | $\mathbf{( 1 . 2 ) \%}$ | flat | $\mathbf{2 . 2 \%}$ |
| Q4 Adj $^{\beta}$ | $(3.0) \%$ | $(0.1) \%$ | $(1.5) \%$ | $0.6 \%$ |
| Year | $\mathbf{2 . 1 \%}$ | $\mathbf{4 . 2 \%}$ | $\mathbf{1 . 4 \%}$ | $\mathbf{1 . 6 \%}$ |

[^4]
## CONSUMER ELECTRONICS (continued)

## Consumer Electronics New Zealand

Dick Smith New Zealand continues to face a very challenging macroeconomic environment and significant price deflation in key categories. Full year comparable store sales declined 4.7\% (in NZD).

Fourth quarter sales for New Zealand decreased 6.8\% (in NZD) on the prior year (decreased 5.6\% Easter adjusted ${ }^{9}$ ). Comparable sales decreased $3.3 \%$ for the quarter (decreased 2.5\% Easter adjusted ${ }^{9}$ ).

Dick Smith New Zealand sales growth summary:

| NZD | 2011 |  | 2010 |  |
| :---: | :--- | :--- | :--- | :--- |
|  | Total $^{\mathbf{1 0}}$ |  | Comparable $^{\mathbf{1 0}}$ | Total $^{\mathbf{1 0}}$ |
| Comparable |  |  |  |  |
| Q1 | $(2.3) \%$ | $(4.2) \%$ | $3.6 \%$ | $(7.0) \%$ |
| Q2 | $(5.9) \%$ | $(5.7) \%$ | $(6.5) \%$ | $(11.8) \%$ |
| Q3 | $(7.4) \%$ | $(5.1) \%$ | $(12.9) \%$ | $(17.6) \%$ |
| Q3 Adj ${ }^{9}$ | $(8.5) \%$ | $(5.7) \%$ | $(12.0) \%$ | $(17.5) \%$ |
| Q4 | $\mathbf{( 6 . 8 ) \%}$ | $\mathbf{( 3 . 3 ) \%}$ | $\mathbf{( 6 . 4 ) \%}$ | $\mathbf{( 1 0 . 8 ) \%}$ |
| Q4 Adj $^{9}$ | $(5.6) \%$ | $(2.5) \%$ | $(7.6) \%$ | $(11.0) \%$ |
| Year | $\mathbf{( 5 . 6 ) \%}$ | $\mathbf{( 4 . 7 ) \%}$ | $\mathbf{( 5 . 8 ) \%}$ | $\mathbf{( 1 2 . 1 ) \%} \%$ |

There were 47 Dick Smith stores opened during the year (41 in Australia, six in New Zealand), 56 Dick Smith and 13 Tandy stores were closed during the year and five Tandy stores have been rebranded as Dick Smith, taking total stores to 394 ( 390 Dick Smith and four Tandy). Three of the store closures were as a result of the New Zealand earthquake.

## India

Our business venture with TATA in India now services 64 retail stores operating under the Croma brand and has produced sales of $\$ 322$ million for the year compared to $\$ 252$ million last year, an increase of $27.8 \%$. As part of this venture Woolworths Limited provides buying, wholesale, supply chain and general consulting services to TATA.

[^5]
## HOTELS

Hotel sales of $\$ 1.2$ billion for the year represent an increase of $4.6 \%$ with comparable sales increasing $4.9 \%$. This result reflects a continued focus on improving the food and entertainment offers and the passing of the anniversary of some regulatory changes in Victoria. Comparable gaming sales for the year increased 3.1\%.

Hotel sales in the fourth quarter increased by $4.9 \%$ to $\$ 259$ million (5.3\% Easter adjusted ${ }^{11}$ ). Comparable sales for the quarter increased by $5.1 \%$ ( $5.7 \%$ Easter adjusted ${ }^{11}$ ). Gaming comparable sales increased by $2.2 \%$ in the quarter ( $2.3 \%$ Easter adjusted ${ }^{11}$ ).

A further two properties were added to the portfolio and four were closed during the year (including one temporarily closed for renovation), taking total venues to 282.

Hotels sales growth summary:

|  | 2011 |  |  | 2010 |  |  |
| :---: | :--- | :--- | :--- | :--- | :--- | :--- |
|  | Total | Comparable | Comparable <br> Gaming | Total | Comparable | Comparable <br> Gaming |
| Q1 | $2.6 \%$ | $1.8 \%$ | $1.7 \%$ | $1.0 \%$ | $(1.2) \%$ | $(1.4) \%$ |
| Q2 | $4.5 \%$ | $5.0 \%$ | $3.0 \%$ | $(1.4) \%$ | $(4.0) \%$ | $(6.3) \%$ |
| Q3 | $6.8 \%$ | $8.1 \%$ | $6.0 \%$ | $(1.1) \%$ | $(3.7) \%$ | $(4.1) \%$ |
| Q3 Adj $\%$ | $6.4 \%$ | $7.5 \%$ | $5.9 \%$ | $(0.3) \%$ | $(2.7) \%$ | $(2.9) \%$ |
| Q4 | $\mathbf{4 . 9 \%}$ | $\mathbf{5 . 1 \%}$ | $2.2 \%$ | $\mathbf{( 1 . 6 ) \%}$ | $\mathbf{( 3 . 6 ) \%}$ | $\mathbf{( 3 . 2 ) \%}$ |
| Q4Adj $\%$ | $5.3 \%$ | $5.7 \%$ | $2.3 \%$ | $(2.8) \%$ | $(4.7) \%$ | $(4.5) \%$ |
| Year | $\mathbf{4 . 6 \%}$ | $\mathbf{4 . 9 \%}$ | $\mathbf{3 . 1 \%}$ | $\mathbf{( 0 . 7 ) \%}$ | $\mathbf{( 3 . 0 ) \%} \%$ | $\mathbf{( 3 . 7 ) \%}$ |

## ONLINE SALES

Woolworths has made substantial progress in delivering a multi channel experience across all our brands resulting in multi channel online sales increasing $63 \%$ for the year. This result reflects the success of the BIG W online store launched in May 2010, the refreshed Dick Smith online store as well as the expansion of Woolworths online into new metropolitan and regional areas. A new Dan Murphy's online store was launched in March 2011 and has been positively received by customers, delivering incremental sales both online and in stores.

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[^6]| Appendix 1 | 2010 <br> Statutory 12 weeks | 2011 <br> Statutory 12 weeks | Statutory Increase (\%) | Proforma ${ }^{12}$ Increase (\%) |
| :---: | :---: | :---: | :---: | :---: |
| Fourth Quarter by Division (\$ millions) |  |  |  |  |
| Supermarket Division | 10,013 | 10,645 | 6.3\% | 5.8\% |
| Australian Food and Liquor | 7,779 | 8,247 | 6.0\% | 5.3\% |
| New Zealand Supermarkets (NZD) | 1,181 | 1,209 | 2.4\% | 2.5\% |
| New Zealand Supermarkets (AUD) | 937 | 908 | (3.1)\% | (3.0)\% |
| Petrol (dollars) | 1,297 | 1,490 | 14.9\% | 14.9\% |
| Petrol (litres) | 1,098 | 1,129 | 2.8\% | 3.0\% |
| General Merchandise Division | 1,203 | 1,229 | 2.2\% | 0.5\% |
| BIG W | 808 | 848 | 5.0\% | 2.0\% |
| Consumer Electronics - Total | 395 | 381 | (3.5)\% | (2.8)\% |
| Consumer Electronics - Aust | 270 | 259 | (4.1)\% | (3.0)\% |
| Consumer Electronics - NZ (NZD) | 73 | 68 | (6.8)\% | (5.6)\% |
| Consumer Electronics - NZ (AUD) | 56 | 50 | (10.7)\% | (10.7)\% |
| Consumer Electronics - India | 69 | 72 | 4.3\% | 4.3\% |
| Hotels | 247 | 259 | 4.9\% | 5.3\% |
| Home Improvement | 122 | 147 | 20.5\% | 20.5\% |
| Total Fourth Quarter Sales | 11,585 | 12,280 | 6.0\% | 5.4\% |
| Total Fourth Quarter Sales (excluding Petrol) | 10,288 | 10,790 | 4.9\% | 4.2\% |
| Periods (\$ millions) |  |  |  |  |
| Quarter 1 (14 weeks) | 13,367 | 13,910 | 4.1\% | 4.1\% |
| Quarter 2 (13 weeks) | 13,836 | 14,393 | 4.0\% | 4.0\% |
| First Half (27 weeks) | 27,203 | 28,303 | 4.0\% | 4.0\% |
| Quarter 3 (13 weeks) | 12,906 | 13,560 | 5.1\% | 5.6\% |
| Quarter 4 (12 weeks) | 11,585 | 12,280 | 6.0\% | 5.4\% |
| Second Half (25 weeks) | 24,491 | 25,840 | 5.5\% | 5.5\% |
| Total Full Year Sales | 51,694 | 54,143 | 4.7\% | 4.7\% |
| Group Excluding Petrol |  |  |  |  |
| Quarter 1 (14 weeks) | 11,927 | 12,422 | 4.2\% | 4.2\% |
| Quarter 2 (13 weeks) | 12,495 | 12,936 | 3.5\% | 3.5\% |
| First Half (27 weeks) | 24,422 | 25,358 | 3.8\% | 3.8\% |
| Quarter 3 (13 weeks) | 11,503 | 11,970 | 4.1\% | 4.7\% |
| Quarter 4 (12 weeks) | 10,288 | 10,790 | 4.9\% | 4.2\% |
| Second Half (25 weeks) | 21,791 | 22,760 | 4.4\% | 4.4\% |
| Total Group Sales Excluding Petrol Full Year Sales | 46,213 | 48,118 | 4.1\% | 4.1\% |

[^7]
## Appendix 2: New stores and refurbishments

| Fourth Quarter | New Stores ${ }^{13}$ | Refurbishments |
| :---: | :---: | :---: |
| Australian Supermarkets | 7 | 25 |
| Thomas Dux | - | - |
| Liquor | 16 | 18 |
| New Zealand Supermarkets | 2 | 7 |
| Petrol | 7 | - |
| BIG W | - | 2 |
| Consumer Electronics - Aust / NZ | 9 | 24 |
| Hotels | - | 5 |
| Danks (Home Improvement Retail) | - | - |
| Total Fourth Quarter | 41 | 81 |
| Full Year | New Stores ${ }^{13}$ | Refurbishments |
| Australian Supermarkets | 21 | 78 |
| Thomas Dux | - | - |
| Liquor | 65 | 45 |
| New Zealand Supermarkets | 10 | 20 |
| Petrol | 20 | - |
| BIG W | 4 | 11 |
| Consumer Electronics - Aust / NZ | 47 | 45 |
| Hotels | 2 | 34 |
| Danks (Home Improvement Retail) | 9 | - |
| Total Full Year | 178 | 233 |

[^8]Appendix 3

| Five Year Store and Trading Area Analysis |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Year Ended 26 June 2011 | 2011 | 2010 | 2009 | 2008 | 2007 |
|  | FULL | FULL | FULL | FULL | FULL |
|  | YEAR | YEAR | YEAR | YEAR | YEAR |
| STORES (number) |  |  |  |  |  |
| NSW \& ACT | 255 | 248 | 241 | 234 | 237 |
| QLD | 194 | 189 | 186 | 177 | 168 |
| VIC | 203 | 200 | 192 | 187 | 183 |
| SA \& NT | 76 | 74 | 72 | 72 | 72 |
| WA | 83 | 83 | 82 | 81 | 79 |
| TAS | 29 | 29 | 29 | 29 | 27 |
| Supermarkets in Australia ${ }^{14}$ | 840 | 823 | 802 | 780 | 766 |
| New Zealand Supermarkets ${ }^{15}$ | 156 | 152 | 149 | 149 | 149 |
| Total Supermarkets | 996 | 975 | 951 | 929 | 915 |
| Thomas Dux | 11 | 11 | 3 | 1 | - |
| Freestanding Liquor (incl. Dan Murphy) | 305 | 281 | 256 | 233 | 212 |
| ALH Retail Liquor Outlets | 488 | 480 | 463 | 434 | 424 |
| Caltex/WOW Petrol | 132 | 132 | 133 | 133 | 134 |
| Woolworths Petrol - Australia | 449 | 429 | 409 | 389 | 371 |
| Woolworths Petrol/Convenience - New Zealand | - | 22 | 22 | 22 | 22 |
| Total Supermarket Division | 2,381 | 2,330 | 2,237 | 2,141 | 2,078 |
| BIG W | 165 | 161 | 156 | 151 | 142 |
| Dick Smith | 390 | 394 | 349 | 310 | 277 |
| Tandy | 4 | 22 | 87 | 106 | 123 |
| Total General Merchandise Division | 559 | 577 | 592 | 567 | 542 |
| Hotels (includes 8 clubs) | 282 | 284 | 280 | 271 | 263 |
| Danks (Home Improvement Retail) | 19 | 8 | - | - | - |
| Total Group | 3,241 | 3,199 | 3,109 | 2,979 | 2,883 |
| Wholesale customer stores |  |  |  |  |  |
| Dick Smith | 3 | 18 | 35 | 43 | 55 |
| Progressive | 51 | 54 | 53 | 52 | 50 |
| Croma (India CEG) | 64 | 50 | 33 | 22 | 5 |
| Danks (Home Improvement Wholesale) | 543 | 581 | - | - | - |
| Statewide Independent Wholesale | 220 | 220 | 218 | 216 | 217 |
| Total Wholesale customer stores | 881 | 923 | 339 | 333 | 327 |
| Trading Area (sqm) |  |  |  |  |  |
| Supermarkets Division - Australia ${ }^{16}$ | 2,202,620 | 2,127,195 | 2,037,680 | 1,945,641 | 1,848,792 |
| Supermarkets Division - New Zealand ${ }^{17}$ | 333,274 | 325,256 | 303,889 | 296,549 | 291,092 |
| General Merchandise Division ${ }^{18}$ | 1,086,082 | 1,061,934 | 1,038,561 | 989,767 | 930,288 |
| Store Movements July 10 - June 11 | ${ }^{14}$ Australia | upermarkets | ${ }^{15}$ New Z | and Supern | kets |
| New Stores - incremental | 21 |  | 10 |  |  |
| Closures - permanent | (3) |  | (1) |  |  |
| Net Closures - re-development | (1) |  | (3) |  |  |
| Temporary Closures - natural disasters | - |  | (2) |  |  |
| Net New Stores | 17 |  | 4 |  |  |
| ${ }^{16}$ Australian Supermarkets Division trading area (excluding Petrol and ALH BWS outlets) has increased by: |  |  |  |  |  |


[^0]:    ${ }^{1}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.
    ${ }^{2}$ The shelf price movement index is calculated by comparing the number of products sold in the current year using the current year prices to the number of products sold in the current year using the prior year prices. The price used for this comparison is the standard shelf price. Products on promotion are excluded from the calculation (i.e. the volume of these items sold is removed from both years' sales). The calculation removes the impact of any changes in volumes, and the distortion of promotional activity.

[^1]:    ${ }^{3}$ Liquor sales include sales from Supermarkets attached liquor, BWS, Dan Murphy's, ALH bar sales, Langtons and Cellarmasters from May 2011.
    ${ }^{4}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.
    ${ }^{5}$ Total and comparable sales \% quoted based on NZD sales.

[^2]:    ${ }^{6}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.

[^3]:    ${ }^{7}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.

[^4]:    ${ }^{8}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.

[^5]:    ${ }^{9}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.
    ${ }^{10}$ Total and comparable sales \% quoted based on NZD sales.

[^6]:    ${ }^{11}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.

[^7]:    ${ }^{12}$ Adjusted for the impact of Easter. In 2011 Easter was in the fourth quarter. In 2010 the first week of Easter was in the third quarter and the second week in the fourth quarter.

[^8]:    ${ }^{13}$ Reflects gross store openings

