		G3	Content Index - Woolw	orths Limited 201	10		
	Application Level	A+	GRI-checked STANDARD DISCLOSURES PART I	: Profile Disclosures	Assured by	Net Balance	
Profile			1. Strategy and Anal	ysis If applicable, indicate the part			
Disclosure	Description	Reported	Cross-reference/Direct answer	not reported	Reason for omission	Explanation	
1.1	Statement from the most senior decision-maker of the organization.	Fully	Statement from the Chairman and CEO, 2-3 Key achievements and challenges, 1 Statement from the Chairman and CEO, 2-3 Our approach to corporate responsibility and				
1.2	Description of key impacts, risks, and opportunities.	Fully	sustainability, 4-7 2. Organizational Pro	ofile			
Profile Disclosure 2.1	Description Name of the organization.	Reported Fully	Cross-reference/Direct answer Front cover	If applicable, indicate the part not reported	Reason for omission	Explanation	
			Woolworths Limited Brands, Inside Front Cover Our business, 16 Environment: Packaging, 50				
2.2	Primary brands, products, and/or services. Operational structure of the organization, including main divisions, operating companies,	Fully	Our business, 16 Marketplace: New acquisitions, 18				
2.3 2.4	subsidiaries, and joint ventures. Location of organization's headquarters.	Partially Fully	2010 Annual Report, 179-181 Contact details, 83				
2.5	Number of countries where the organization operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	Fully	Our business, 16				
2.6	Nature of ownership and legal form. Markets served (including geographic breakdown, sectors served, and types of	Fully	Our business, 16 2010 Annual Report, 63 Our business, 16				
2.7	markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	Fully	Our business, 16 Marketplace, 17-19 Our business, 16				
2.8	Scale of the reporting organization.	Fully	Marketplace, 17-19 Our people, 20 Marketplace: New acquisitions, 18				
2.9	Significant changes during the reporting period regarding size, structure, or ownership.	Fully	2010 Annual Report, 6 Awards, Inside Front Cover Our approach to corporate responsibility and				
2.10	Awards received in the reporting period.	Fully	Our approach to obportate responsibility and sustainability: Transparency and reporting, 7 Marketplace: Our global ranking, 18 Workplace: Recognition, 26-27 Community: Fresh food rescue, 40				
Profile			3. Report Paramete	rs If applicable, indicate the part			
Disclosure	Description	Reported Fully	Cross-reference/Direct answer	If applicable, indicate the part not reported	Reason for omission	Explanation	
3.2	Reporting period (e.g., fiscal/calendar year) for information provided. Date of most recent previous report (if any).	Fully	Scope of the report, Inside Front Cover 09 Corporate Responsibility Report issued in November 2009				
3.3 3.4	Reporting cycle (annual, technial, etc.) Contact point for questions regarding the report or its contents.	Fully Fully Fully	Annual Inside Back Cover				
35	Process for defining report content	Fully	Our approach to corporate responsibility and sustainability: Transparency and reporting, 5-6 Issues of public interest. 12-15				
3.6	Process for defining report content. Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers). See GRI Boundary Protocol for further guidance.	Fully	Issues of public interest, 12-15 Scope of the report, Inside Front Cover				
3.7	State any specific limitations on the scope or boundary of the report (see completeness principle for explanation of scope). Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations,	Fully	Scope of the report, Inside Front Cover				
3.8	and other entities that can significantly affect comparability from period to period and/or between organizations. Data measurement techniques and the bases of calculations, including assumptions and	Fully	Scope of the report, Inside Front Cover New acquisitions, 18				
3.9	Each micease indexing interacting and balance or accessible on the second secon	Fully	Data measurement techniques and calculations are described where relevant in the report.				
	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g.,mergers/acquisitions, change of base years/periods,	Fully	No restatements of information provided in				
3.10	nature of business, measurement methods).	Fully	earlier reports have been made in this report. There were no significant changes from				
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	Fully	previous reporting periods in the scope, boundary, or measurement methods applied in the report.				
3.12	Table identifying the location of the Standard Disclosures in the report.	Fully	Global Reporting Initiative index, 74-75				
3.13	Policy and current practice with regard to seeking external assurance for the report.						
	Policy and current practice with regard to seeking external assurance for the report.	Fully	Independent assurance statement, 68-71 4. Governance, Commitments, ar	nd Engagement			
Profile	Policy and current practice with regard to seeking external assurance for the report.	Fully Reported	4. Governance, Commitments, ar Cross-reference/Direct answer	nd Engagement If applicable, indicate the part not reported	Reason for omission	Explanation	
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Profile	Description Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	Fully Reported Fully	<ol> <li>Governance, Commitments, ar Cross-reference/Direct answer Our approach to corporate responsibility and sustainability: Governance framework, board of directors, 5 2010 Annual Report, 33-36, 64 Our approach to corporate responsibility and</li> </ol>	If applicable, indicate the part	Reason for omission	Explanation	
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		1	The Carbon Disclosure Project submission	I	l I		I I
EN20	NOx, SOx, and other significant air emissions by type and weight.	Fully	includes emissions sources from fuel and gas combustion				
						Woolworths is not a major user of water and all water discharged from stores and sites is managed by	
EN21 EN22	Total water discharge by quality and destination. Total weight of waste by type and disposal method.	Partially	Environment: Water, 52		Not material	licensed water authorities.	
EN22 EN23	Total number and volume of significant splits. Total number and volume of significant splits. Weight of transported, imported, exported, or treated waste deemed hazardous under the	Fully	Environment: Waste and recycling, 54-56 Environment: Spills, 57				
EN24	terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally.	Partially	Environment: Waste and recycling, 55		Not material	Woolworths does not process significant quantities of hazardous material.	
	Identity, size, protected status, and biodiversity value of water bodies and related habitats					Woolworths does not have discharges of water and runoff that significantly affect the biodiverse value of	
EN25 Products and s	significantly affected by the reporting organization's discharges of water and runoff.	Not			Not material	water bodies.	
	Initiatives to mitigate environmental impacts of products and services, and extent of impact		Environment: Packaging, 52-54 Responsible retailing: Responsible sourcing, 65				
EN26	mitigation.	Fully	66				
						Woolworths does not report the number of products reclaimed as a percentage of sales. The EU Directive	
EN27	Percentage of products sold and their packaging materials that are reclaimed by category.	Not			Not applicable	on Extended Producer Responsibility to which this indicator relates, is not mandatory in Australia.	
Compliance EN28	Monetary value of significant fines and total number of non-monetary sanctions for non- compliance with environmental laws and regulations.	Fully	Environment: Fines, 57				
Transport	Significant environmental impacts of transporting products and other goods and materials	Folly	Environment: Pines, 57				
EN29 Overall	used for the organization's operations, and transporting members of the workforce.	Fully	Environment: Transport, 51				
Overall EN30	Total environmental protection expenditures and investments by type.	Not	Social: Labor Practices and I	Decent Work			
Performance Indicator	Description	Peneried	Cross reference/Direct answer	If applicable, indicate the part	Person for Omission	Evaluation	To be reported in
Employment	Description Total workforce by employment type, employment contract, and region.	Fully	Cross-reference/Direct answer Workplace, 20, 23	not reported	Reason for Omission	Explanation	To be reported in
DA1	Total workforce by employment type, employment contract, and region.	rony	Woinplace, 20, 23	Total number of people leaving the organisation and individual		As an alternative, percentage distribution of people that	
LA2	Total number and rate of employee turnover by age group, gender, and region.	Partially	Workplace, 23	rates for each age, gender and region.	Proprietary information	As an alternative, percentage distribution of people that have left by age group, gender, and region has been disclosed.	
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations.	Fully	Workplace: Remuneration, 25		Proprietary mormation	uisciosed.	
Labor/manage	ment relations	•					
LA4	Percentage of employees covered by collective bargaining agreements.	Fully	Workplace: Freedom of association and union engagement, 31				
			Workplace: Freedom of association and union				
LA5 Occupational I	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements. eaith and safety	Fully	Workplace: Freedom of association and union engagement, 31				
	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety		Workplace: Safety and health (Worker				
LA6	programs. Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-	Fully	representation and formal agreements), 34				
LA7	related fatalities by region.	Fully	Workplace: Safety and health, 33-35 Workplace: Health and wellbeing, Management				
	Education, training, counseling, prevention, and risk-control programs in place to assist		health checks, 24 Workplace: Safety and health (Education and				
LAS	workforce members, their families, or community members regarding serious diseases.	Fully	training), 34				
LA9	Health and safety topics covered in formal agreements with trade unions.	Fully	Workplace: Safety and health (Worker representation and formal agreements), 34				
Training and e				Cost per employee instead of	[	As an alternative to hours per employee, cost per	
LA10	Average hours of training per year per employee by employee category. Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings.	Partially Partially	Workplace: Training Participation, 26 Workplace: Training and development, 27-29	average hours reported.	Proprietary information	employee category has been disclosed.	
LA12	employability of employees and assist mem in managing career endings. Percentage of employees receiving regular performance and career development reviews.	Fully	Workplace: Performance development, 26				
	qual opportunity	i ony	Hompiece. Fertomance development, 20				
	Composition of governance bodies and breakdown of employees per category according to		Workplace: Gender balance, Indigenous, 29-31				
LA13	gender, age group, minority group membership, and other indicators of diversity.	Fully	2010 Annual Report, 33-36				
LA14	Ratio of basic salary of men to women by employee category.		Workplace: Ratio of basic salary of male to				
	Rano or basic salary or men to women by employee category.	Fully	female by employee category, 31 Social: Human Rigt				
Performance Indicator	Description	Fully Reported		If applicable, indicate the part not reported	Reason for Omission	Explanation	To be reported in
Performance Indicator		Fully Reported	Social: Human Rig	If applicable, indicate the part	Reason for Omission	Explanation	To be reported in
Performance Indicator	Description	Reported	Social: Human Rigi Cross-reference/Direct answer	If applicable, indicate the part	Reason for Omission	Explanation	To be reported in
Performance Indicator	Description quai opportunity	Reported	Social: Human Rigt Cross-reference/Direct answer All recent significant investments have been acquisitions in Australia so screening was limited to risk and safety, as Human Rights	If applicable, indicate the part	Reason for Omission	Explanation	To be reported in
Performance Indicator	Description gual opportunity Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	Fully Reported	Social: Human Rigt Cross-reference/Direct answer All recent significant investments have been acquisitions in Australia so screening was	If applicable, indicate the part	Reason for Omission	Explanation	To be reported in
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	Total number of incidents of non-compliance with regulations and voluntary codes		Environment: Packaging (Our 2010					
PR4	concerning product and service information and labeling, by type of outcomes.	Fully	performance), 52-54					
			Understanding our stakeholders and what is					
			important to them (Customers), 8					
	Practices related to customer satisfaction, including results of surveys measuring customer		Responsible retailing: Customer feedback and					
PR5	satisfaction.	Partially	complaints, 67					
Marketing con	nmunications							
			Responsible retailing: Responsible food					
			retailing, Selling alcohol responsibly, 60					
			Responsible retailing: Responsible service of					
	Programs for adherence to laws, standards, and voluntary codes related to marketing		gaming, 62					
PR6	communications, including advertising, promotion, and sponsorship.	Fully	Responsible retailing: Environmental claims, 67					
			There were no incidents of non-compliance with					
	Total number of incidents of non-compliance with regulations and voluntary codes		regulations and voluntary codes concerning					
	concerning marketing communications, including advertising, promotion, and sponsorship		marketing communications in the reporting					
PR7		Fully	period.					
Customer priv								
	Total number of substantiated complaints regarding breaches of customer privacy and							
PR8	losses of customer data.	Partially	Responsible retailing: Privacy Policy, 67					
Compliance								
			The company received no significant fines for					
			non-compliance with laws and regulations					
	Monetary value of significant fines for non-compliance with laws and regulations concerning	1	concerning the provision and use of products		1			
PR9	the provision and use of products and services.	Fully	and services in the reporting period.					